



VOLUNTEERS
SHAPING LIVES
THROUGH GOLF



Volunteers – Shaping Lives Through Golf

Our Vision

TOWARD A NATION GOLFING

Our Mission

**WE SHAPE LIVES BY LEADING, CREATING, AND
PROMOTING POSITIVE GOLF EXPERIENCES**

Our Values

PASSION

We share our incredible **PASSION** for golf with Ontarians

RESPECT

We demonstrate **RESPECT** and integrity in everything we do

UNITED

We work as a **UNITED** team with the goal of a **UNITED** industry

ACCOUNTABLE

We are **ACCOUNTABLE**, engaged and committed with our actions

BRILLIANT

We strive to be **BRILLIANT** in everything we do and in the work we deliver



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Golf Ontario's Statement of Commitment

Volunteers are ambassadors for the sport of golf and are an integral part of our team offering outstanding quality programming to golfers and our partners.

Volunteer involvement contributes to and extends the capacity of Golf Ontario to meet our vision, mission and strategic objectives while upholding the organization's values as we Shape Lives Through Golf.



Guiding Principles

These seven principles frame the relationship between Volunteers and Golf Ontario ensuring that volunteer involvement is rewarding.

1. Commitment to Volunteer Engagement

Golf Ontario understands the importance and value of our volunteers and is committed to ensuring strong involvement and engagement with our volunteers. This commitment is set out through vision, planning, and resourcing that supports Golf Ontario's strategic direction.

2. Leadership and Management

Golf Ontario leads and promotes a positive culture towards volunteering and implements effective management systems to support volunteer involvement.

3. Volunteer Roles

Golf Ontario engages volunteers in meaningful ways that contribute to Golf Ontario's goals and objectives.

4. Recruitment and Selection

Golf Ontario's volunteer recruitment and selection strategies are planned, consistent and meet the needs of volunteers and the organization.



5. Support and Development

Golf Ontario volunteers will understand their role and gain the necessary knowledge, skills and feedback needed to effectively carry out their roles.

6. Recognition

Golf Ontario understands, appreciates and acknowledges the contribution, value and impact of our volunteers.

7. Quality Management and Continuous Improvement

Golf Ontario understands that effective volunteer involvement results from a system of good practice, review and continuous improvement.



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Thank You

At Golf Ontario, we would be unable to deliver the quantity and quality of programs that we provide without our many volunteers throughout the province. Thanks to all of you for your devotion, commitment and dedication, in support of golfers across Ontario.

TOGETHER – SHAPING LIVES THROUGH GOLF



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gao.ca/volunteer





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