Reporting a Safe Sport Complaint – Website Information

Golf Ontario is committed to fostering a safe, respectful, and inclusive environment for all participants—athletes, coaches, officials, volunteers, and spectators. Everyone has a right to participate in sport free from maltreatment, harassment, abuse, or discrimination.

If you witness or experience inappropriate conduct, we encourage you to speak up. Prompt reporting helps ensure concerns are addressed effectively and contributes to a stronger, safer sport environment.

When to Report

You should report if you:

- Experience or witness abuse, harassment, bullying, or discrimination
- Have a concern related to the safety or well-being of a participant
- Have other Safe Sport or Code of Conduct violation concerns

Where to Report

Golf Ontario has partnered with **ITP Sport** to manage complaints and concerns related to conduct and safety. With decades of experience and unmatched expertise, ITP Sport is at the forefront of the Safe Sport movement, delivering top-tier complaint management services to ensure a safe and respectful environment for all. This ensures all reports are reviewed by neutral, qualified professionals who are independent from the organization.

To make a report, contact ITP Sport through the complaints submission link:
https://app.integritycounts.ca/org/itpsport

Reports may also be submitted anonymously, though this can limit the ability to follow up or take action.

What Happens Next

- Your concern will be reviewed confidentially and fairly
- You may be contacted for more information or to discuss next steps
- Appropriate action will be taken based on Golf Ontario's policies and procedures

For more information about our commitment to Safe Sport and available resources, contact humanresources@golfontario.ca